

WHAT'S NEW IN SMARTCARE

Release Notes: March 2022



What's New:

New Feature 1: Balance Summary Report and Enterprise Balance Summary Report Enhancement

- Customers will now have the option to include previously archived families in the Balance Summary and Enterprise Balance Summary reports.
- The reports now include a filter that will default to “No” meaning the reports will not include archived families. To include archived families, check the “Yes” button and they along with their balances will be included in the report

Archived	
☐	Yes
☒	No

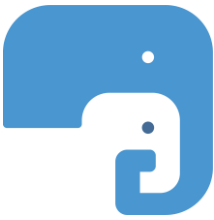
New Feature 2: Parent Application Timeline Loading Improvement

- Parents will see an improvement in the loading time of the Child Timeline when scrolling as the system will now pre-load additional content.

New Feature 3: Implement a new Help widget on web applications

- Customers using browser versions of our applications will now be able to access help and submit service support requests directly through a new Help Widget in the top right of screens





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Bug Fixes:

Bug Fix 1: Signatures not prompted when signing in/out (Kiosk/iOS)

- Fixed a bug reported by several customers that the Parent iOS App and the Kiosk were not prompting parents to provide a signature when signing in or out their child(ren)

Bug Fix 2: FTE by Class and Program

- Fixed a bug where unenrolled or archived children may have been included in the FTE calculation for their previous class.

Bug Fix 3: Expired Payments as Default in Parent App

- Fixed a bug where an expired payment method could be set as the default payment method in the Parent Mobile Application

Bug Fix 4: Teachers not receiving notifications when parents post comments

- Fixed a bug where teachers were not receiving a notification when a parent posted a comment in the timeline of their child(ren)

Bug Fix 5: Inability to edit an existing billing schedule or assign a new billing schedule

- Fixed a bug where centers were not able to edit their existing billing schedules or assign a new billing schedule

Bug Fix 6: Prevent default user roles from looking as if permissions they can be edited

- Modified the UI to block users from modifying user permissions that cannot be edited

Bug Fix 7: Double billing resolution

- Some parents have had an experience where they were charged multiple times for the same tuition plan. Smartcare has identified the root cause of this issue and implemented a fix to prevent this from happening in the future.