

# WHAT'S NEW IN SMARTCARE

## Release Notes: April 2022



### What's New:

Note: iOS and Android releases may occur several days after publication of release notes due to required Apple and Google reviews of applications in their stores.

#### **New Feature 1: Ability to restrict completion of sign-in of a child based on health check questionnaire responses**

- Customers can now set if a response to a health check question should prevent a child from being signed into the center and instead ask the parent to contact center administration

Add Question

Question \*

Has your child had a temperature at, or above 100 degrees Fahrenheit in the last 24 hours?

Question Type \*

Single select

Options \*

Insert Option and then press Enter

| Content | Restrictive Answer? ⓘ               |
|---------|-------------------------------------|
| Yes     | <input checked="" type="checkbox"/> |
| No      | <input type="checkbox"/>            |

Cancel Save

**Sign In Unsuccessful**

Please contact a Center Staff Member as your check-in cannot be completed based on your responses. Thank you.

Following children were not signed in:

Mandy Mae

OK

#### **New Feature 2: Enterprise AR Aging Summary Report Enhancement – Update to Center Totals**

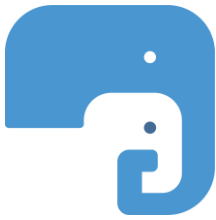
- The Enterprise AR Aging Summary Report has been updated so that the total for each center is specific to that center and not a running total including the totals from the centers previously reported in the document.

#### **New Feature 3: Manual Drop Off and Pick Up Enhancement**

- “Unknown” is no longer an option in the drop down as a drop off or pickup person. An individual must always be selected

#### **New Feature 4: New API – Remittance Get**

- Smartcare has added the ability to get remittance data through a new API
- For more information on the use of Smartcare APIs, please reach out to Smartcare Customer Support

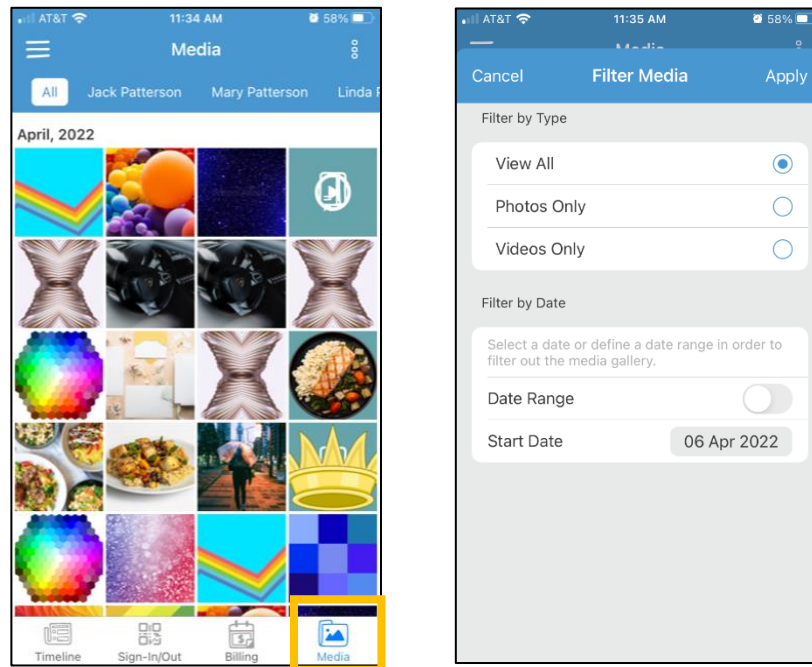


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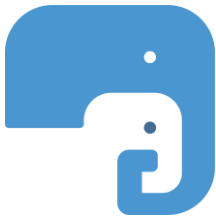
### New Feature 5: Smartcare for Parent web, iOS, and Android Media Enhancement

- Parents will now have access to their media (pictures and videos) in a new folder in the applications rather than sorting through the timeline feature.
- Filters are also available that will help parents select date ranges and types of files to quickly find the media they are seeking



### New Feature 6: ZenDesk Help for Center iOS Application

- Directors and administrators utilizing the Center iOS app will now have easier access to the Smartcare Help Center Library along with the ability to create a support ticket.
- To access the Help Center follow the following steps... Login > Click  in top left > Click "Help"



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### Bug Fixes:

#### Bug Fix 1: Timeline notifications on Smartcare for Parents iOS app

- Fixed a bug where timeline notifications were being displayed as “new” if parents already tapped on the push notification they received

#### Bug Fix 2: Enterprise settings

- Electronic signature for parents - Fixed a bug where disabling the requirement for parent signatures at the Enterprise level was not disabling at the center level
- Allow centers to manage their own meal times – Fixed a bug where if this was disabled, centers were still able to edit their meal settings

#### Bug Fix 3: Settings not saving

- Enable class openings – Fixed a bug where the “Enable Class Openings” in the parent app stayed checked even after unchecking it and refreshing the page
- Allow teachers to see and edit timeline entries created by other teachers – Fixed a bug where “Allow teachers to see and edit timeline entries created by other teachers” remained unchecked after refreshing the page.
- Enable Just Visiting on the Kiosk – Fixed a bug where the “Enable Just Visiting kiosk option” remained unchecked after refreshing the page
- Allow director to approve or reject timeline entries – Fixed a bug where if we check the box for “Allow directors to approve or reject timeline entries”, the box stays unchecked after refreshing the page
- Automatically sign teachers into their default class when they sign into the center – Fixed a bug where the setting is still checked after unchecking and refreshing the page

#### Bug Fix 4: Allergy saving without a name

- Fixed a bug where a parent using the Smartcare for Parents iOS app was able to save an allergy without a name

#### Bug Fix 5: Select a Center Kiosk

- Fixed a bug where the option to select a center was only showing a single center vs. all available

#### Bug Fix 6: Smartcare for Parents iOS Pull for Notifications

- Fixed a bug where parents had to pull to refresh to see new notifications in the Notifications tab

#### Bug Fix 7: Parent Web Billing error message

- Fixed a bug where an error message was displayed if a parent stayed for an extended period on the Smartcare for Parents Web billing page

#### Bug Fix 8: Auto Pay Exception

- Fixed a bug where adding an account as an exception to AutoPay from My Center automatically turned off the AutoPay for that account.

#### Bug Fix 9: Meal Name auto population

- Fixed a bug where the meal name was not being auto populated when setting meal times



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### **Bug Fix 10: No option to disable autopay available in Parent Android App**

- Fixed a bug where if a center decided to disable the autopay requirement, parents could not disable autopay in the Smartcare for Parents Android App